



## SOLUTION BRIEF

### SOC-as-a-Service

Proficio is a globally recognized leader in Managed Detection and Response (MDR), consistently acknowledged by Gartner in their MDR Market Guide for an unprecedented eight consecutive years.

Trusted by organizations worldwide, Proficio delivers cutting-edge SOC-as-a-Service and Managed Security Services, leveraging a highly skilled team of cybersecurity experts across four global Security Operations Teams strategically located in the United States, Barcelona, India, and Singapore.

With a relentless focus on proactive threat detection, rapid response, and tailored security solutions, Proficio empowers businesses to stay ahead of evolving cyber threats, ensuring resilience and peace of mind in an increasingly complex digital landscape.

## ProSOC Managed XDR

Proficio's ProSOC Managed XDR service offers unparalleled protection by combining highly skilled SOC-as-a-Service and platform management with advanced capabilities for a customer licensed **Cisco XDR** platform. Designed for organizations that demand proactive threat management, ProSOC MXDR delivers 24x7x365 monitoring, threat detection, and rapid response to safeguard IT assets from emerging cyber threats. With a focus on expertise, innovation, and client-centric engagement, ProSOC MXDR empowers organizations with:

- 24x7x365 Monitoring, Detection and Alerting
- 24x7x365 Playbook Automated & SOC Manual Response Actions
- Human-Centric Detection and Customer Engagement
- Dedicated Client Success Manager
- Content Tuning and Optimization for True Positive Detections
- Custom Enabled and Tuned Workflow and Response Playbooks
- Log and Telemetry Health Monitoring Assuring XDR Visibility
- Seamless and Expert Integrations to Security Tools
- Robust ProView Cybersecurity Management Portal

### Key Benefits of ProSOC MXDR

- Rapid implementation with designated Product Manager
- Response actions 24x7 by the ProSOC team to contain threats
- Expert-On-Call service for custom workflows and playbooks
- eBonding of ProSOC ServiceNow with Customer Ticket System
- Cisco trusted SolutionsPlus certified Partner for Cisco XDR
- Splunk Elite Security Partner and MSP

## Bundle Service Options

- Managed EDR supporting all major vendors
- ProSOC Managed Detection and Response for Splunk
- Risk Based Vulnerability Management
- Continuous Threat Exposure Management (CTEM)



Proficio is an award-winning managed detection and response (MDR) service provider that helps prevent cybersecurity breaches by performing and enabling responses to cyber-attacks, compromises, and policy violations. Recognized in Gartner's Market Guide for MDR services annually since 2017, Proficio's experts provide 24/7 security monitoring and alerting from global security operations centers (SOCs) in San Diego, Barcelona and Singapore.

**Ready To Get Started?**  
Request a Demo

**GET STARTED**

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